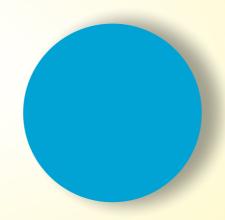
QUALITY SYSTEMS

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QUALITY ASSURANCE AND QUALITY CONTROL

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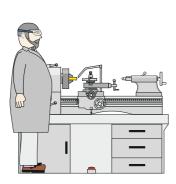
	WHAT IS QUALITY ASSURANCE?
-	
_	
_	

	HOW DOES QUALITY ASSURANCE DIFFER FROM QUALITY CONTROL?
_	

FOUR STAGES OF MANUFACTURING AN QUALITY ELECTRIC GUITAR. ARE SEEN OPPOSITE.

IN THE NEXT BOX. **EXPLAIN THE QUALITY CONTROL CHECKS, THAT** TAKE PLACE, AT EACH OF THE FOUR STAGES.

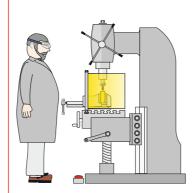
THREAD TURNING



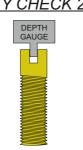
QUALITY CHECK 1



SLOT CUTTING



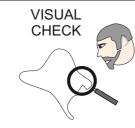
QUALITY CHECK 2



SCRATCH PLATE **POLISHING**



QUALITY CHECK 3



ASSEMBLY



CHECK 4 AUDIO/SOUND **CHECK**



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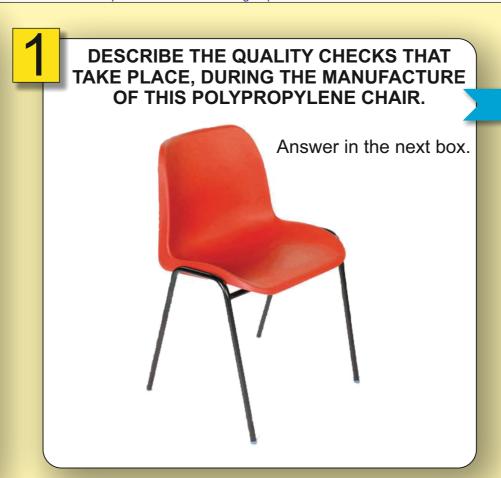
BRITISH STANDARDS EUROPEAN STANDARDS

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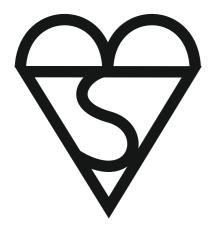
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QUALITY CONTROL CHECKS THE POLYPROPYLENE CHAIR

STUDY THE IMPORTANT SYMBOLS BELOW. Answer the questions in the next two boxes.



BRITISH STANDARDS



EUROPEAN STANDARDS WHAT DOES THE SYMBOL FOR BRITISH STANDARDS MEAN?

WHAT DOES THE SYMBOL FOR EUROPEAN

STANDARDS MEAN?

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TOLERENCE CHECKS

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4		
1		WHAT IS A TOLERANCE CHECK? Include a sketch / diagram showing a practical
		application / example.
	_	
	_	
	_	
	_	

YOUR SKETCH / DIAGRAM.

	AM SHOWS A TOLER hat is happening, in t	
TOLERANCE GAUGE MAXIMUM SIZE	TOLERANCE GAUGE MAXIMUM SIZE	TOLERANCE GAUGE MINIMUM SIZE
BOLT WITHIN MAXIMUM LENGTH	BOLT IS A FRACTION TOO LONG - DOES NOT FIT INTO THE MAXIMUM SIZE GAUGE	BOLT SLIGHTLY LONGER THAN MINIMUM SIZE BUT SHORTER THAN MAXIMUM SIZE

WHY ARE TOLERANCE CHECKS YOUR EXPLANATION **IMPORTANT?**

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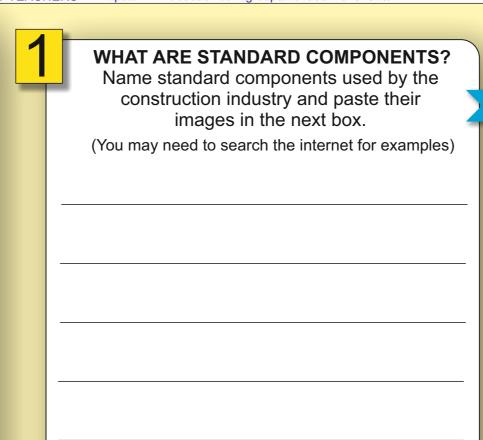
STANDARD COMPONENTS

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STANDARD COMPONENTS - THE CONSTRUCTION INDUSTRY. (YOUR IMAGES)

NAME FIVE STANDARD ELECTRONIC COMPONENTS AND DRAW THEM, OR THEIR SYMBOLS, BELOW.

A 'HUF HAUS' IS MANUFACTURED FROM STANDARD COMPONENTS. WHAT IS A HUF HAUS?



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HEALTH AND SAFETY AND RISK ASSESSMENTS

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WHAT IS A RISK ASSESSMENT? Include a brief description of a risk assessment applied to machine.

2	NAME THE THREE LEVELS OF 'RISK'.
_	

(3	HOW IS A RISK ASSESSMENT CARRIED OUT?
Γ	_	
-		
-		
-		

	<u> </u>	
_	+	WHAT IS THE DIFFERENCE BETWEEN A 'RISK' AND A 'HAZARD'?

_	_	
	5	WHAT IS A CONTROL MEASURE? Include an example of a control measure.
		·

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SIX SIGMA

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4	
1	BRIEFLY - WHAT IS SIX SIGMA?
_	_

2	NAME THE THREE COMPANIES THAT HAVE SUCCESSFULLY IMPLEMENT SIX SIGMA.

NAME THE FIVE ANALYTICAL PHASES OF SIX SIGMA.

COMPLETE THE TABLE BELOW, BY FILLING IN THE MISSING DATA.

SIGMA LEVEL	% OF DEFECTS / MILLION	No OF DEFECTS / MILLION
1		691,462
2	31%	
3	7%	66,807
4	0.6%	6,210
5	0.0233%	
6		3.4

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6. HEALTH AND SAFETY -

RISK ASSESSMENTS

7. SIX SIGMA

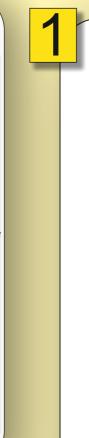
SIX SIGMA

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	DESCRIBE EACH OF THE FIVE PHASES OF SIX SIGMA.
_	CUSTOMER / CLIENT INFLUENCE (Define)
	PRODUCTION / PRODUCT MANUFACTURE (Measure)
	PRODUCT AND MANUFACTURING ANALYSIS (Analyse)
	IMPLEMENT CONTROL SYSTEMS (Control)

SIGMA

PRODUCT AND WORKFORCE IMPROVEMENT (Improve)