1. WHAT IS THE BRITISH STANDARDS INSTITUTE? WHAT IS THEIR PURPOSE?

2. WHAT IS THE BRITISH STANDARDS INSTITUTE KITE MARK? Include a sketch of the BSI symbol.

3. WHAT IS THE CONFORMITE EUROPEAN SYMBOL? Include a sketch of the symbol.

4. HOW DOES BRITISH STANDARDS DIFFER TO THE EUROPEAN STANDARDS?

5. WHAT IS QUALITY ASSURANCE? Include an example of Quality Assurance being carried out.

6. WHAT IS QUALITY CONTROL? Include a description of Quality Control being carried out.

7. WHAT IS THE DIFFERENCE BETWEEN QUALITY CONTROL AND QUALITY ASSURANCE?

8. HOW WOULD QUALITY ASSURANCE AND QUALITY CONTROL, BE CARRIED OUT ON A ‘POLYPROP’ CHAIR?

9. WHAT IS MEANT BY THE TERM ‘TOLERANCE’? Include an example of a tolerance check.

10. WHY DO DESIGNERS EVALUATE THEIR FINISHED PRODUCTS AND PROTOTYPES. HOW DO THEY EVALUATE?

11. WHAT IS A RISK ASSESSMENT?

12. WHAT IS A ‘HAZARD’ AND A ‘RISK’?

13. HOW IS A RISK ASSESSMENT CARRIED OUT?

14. WITH REFERENCE TO USING A DRILLING MACHINE, GIVE AN EXAMPLE OF ‘A HAZARD’, ‘LEVEL OF RISK’ AND ‘CONTROL MEASURE’.